



Never miss a collection with the new East Suffolk app!

A new app has been launched to help East Suffolk residents with the changes to recycling which begin in June.

The new app will help residents quickly see which bin is due for collection each week and will help people check what can be put into each bin, to help people recycle even more.

There is also the option to receive reminders ahead of bin collection day and receive alerts if a scheduled bin collection has been delayed through bad weather or a traffic issue.

The new app also enables people to find nearby council-owned car parks, leisure centres and public toilets, as well as local places to eat and their associated food hygiene rating.

Cllr Paul Ashton, East Suffolk's Deputy Leader and cabinet member for Corporate Services said: "The new East Suffolk app will help residents adjust to the changes to recycling services which are being introduced across the county on 1 June, making it even easier for people to

check their collection day, the colour of bin being collected and check what items can go into each bin.

“In addition to recycling information, our new app also enables people to find nearby council-owned facilities such as car parks and public toilets, report issues directly using our online forms and check the food hygiene ratings of local places to eat, with more services to come in due course.”

The new app is available for Apple and Android in the app store (search for East Suffolk) or via www.eastsuffolk.gov.uk/councilapp

The new Better Recycling service launches in Suffolk from 1 June and from this date, residents will be able to recycle more items, including glass and soft plastic, through their recycling bins at home. The collections will be as follows:

- A weekly food waste collection (grey food container)
- A three-weekly general rubbish collection (black lid bin)
- A three-weekly recycling collection for glass, plastics, metal and cartons (blue lid bin)
- A three-weekly recycling collection for paper and card (green lid bin)

By the end of this month, all households will have received their additional green lidded recycling bin and grey food waste container, as well as a smaller caddy to collect food waste indoors.

To help residents recycle even more, the new East Suffolk app has a handy recycling search tool to check whether an item can be recycled. There is also an AI powered image search which enables residents to take a photo of an item and check whether it can be recycled, and in which bin.

The new app is fully accessible and is voice reader compatible.